

Substitute Bill No. 6583

January Session, 2003

AN ACT CONCERNING LANDLORDS AND MASTER WATER METERING.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (Effective October 1, 2003) (a) For the purposes of
- 2 this section:
- 3 (1) "Customer service charge" means a fixed amount charged by a water company for providing water to a building.
- 5 (2) "Dwelling unit" means any house or building, or portion thereof,
- 6 that is occupied or designed to be occupied, or is rented, leased or
- 7 hired out to be occupied, as a home or residence of one or more
- 8 persons.
- 9 (3) "Landlord" means the owner, lessor or sublessor of a dwelling
- 10 unit in a building located on premises wherein an occupant receives
- 11 water service through metered measurement.
- 12 (4) "Master water meter" means a device that measures the quantity
- 13 of water provided to an entire house or building without measuring
- 14 the quantity of water provided for the exclusive use of each dwelling
- 15 unit.
- 16 (5) "Submetering" means use of a meter by a landlord that receives
- 17 water from a water company, which meter measures water supplied to

- 18 a portion of the premises for the purpose of the landlord charging the 19 occupants of the premises separately for water usage. "Submetering" 20 does not include the delivery of water by a water company directly to
- 21 a tenant's unit, rather than to the building through a master water
- 22 meter.

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- (6) "Water company" means a water company, as defined in subdivision (10) of subsection (a) of section 16-1 of the general statutes, as amended by this act, or a municipal utility or any other waterworks system owned, leased, maintained, operated, managed or controlled by any unit of local government under any general statute or any public or special act, which company, utility or system supplies water to a landlord through metered measurement.
- (b) No landlord may charge an occupant of a dwelling unit separately for estimated water usage as measured through the use of a master water meter. No landlord may charge an occupant separately, or allow an occupant to be charged separately, for submetered water usage except in compliance with all requirements for submetering established by the Department of Public Utility Control and by this section.
- (c) A landlord may install or cause to be installed, at the expense of the landlord, submetering equipment in the landlord's building to measure the quantity of water provided for the exclusive use of each dwelling unit, provided the landlord demonstrates Commissioner of Public Utility Control, at the landlord's expense, such equipment meets standards of accuracy and testing for water company meters prescribed by said department, pursuant to section 16-259 of the general statutes.
- (d) (1) No landlord may charge an occupant of a dwelling unit separately for water supplied through a submeter, or allow an occupant to be so charged, unless the submeter measures only water that is supplied for the exclusive use of the particular dwelling unit and to an area within the exclusive possession and control of the

- occupant of such dwelling unit and does not include any water usage for any portion of the common areas or by any other person or dwelling unit.
 - (2) No landlord may charge an occupant separately, or allow an occupant to be charged separately, for submetered water usage unless the occupant has signed a written lease that clearly and conspicuously provides for such separate charge and that fully discloses in plain language the details of the water submetering and billing arrangement between the landlord and the occupant. The landlord may institute any such charge only at the beginning of a new leasing period and not during the term of a lease.
 - (e) A landlord shall determine a calculated cost per unit of water consumption by dividing the total amount of any bill or invoice provided to the landlord from the water company for water usage, including any customer service charge or taxes, but not including any interest for late payment, penalty fees or other discretionary assessments or charges, for all water provided to the premises through the water company meter in that billing period, by the total amount of water consumption for the entire premises. The total amount charged separately to each submetered dwelling unit for water usage for any billing period shall not exceed such calculated cost per unit of water multiplied by the number of units of water delivered exclusively to the particular dwelling unit. A landlord may not charge or recover, or allow to be charged or recovered as part of a separate submetering bill, any additional servicing, administrative, establishment, meter reading, meter testing, billing or submetering fee, or other fee whatsoever, however denominated.
 - (f) (1) No landlord may charge an occupant separately, or allow an occupant to be charged separately, for water usage resulting from leakage, defective fixtures or other conditions resulting in the wastage of water, the maintenance or repair of which is the landlord's responsibility pursuant to section 47a-7 of the general statutes. The occupant shall be entitled to a refund or credit from the landlord of

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any such charges in an amount that reasonably reflects the cost of such excess water usage that has improperly been charged to them, except that, if the landlord does not have actual or constructive knowledge of the condition leading to the increased water usage and the occupant has actual knowledge of such condition but does not notify the landlord by the thirtieth day after receiving a water bill from the landlord, the landlord shall not be required to make such refund for water usage after such thirty-day period.

- (2) Notwithstanding the provisions of subdivision (1) of this subsection, if a landlord has actual knowledge of or has received actual or constructive notice of leakage, defective fixtures or other conditions resulting in the wastage of water, the maintenance or repair of which is the landlord's responsibility, and fails to remedy the conditions by the thirtieth day after such knowledge or notice, the landlord may not thereafter charge an occupant separately, or allow an occupant to be charged separately, for any water usage, pursuant to this section, except where the occupant has prevented maintenance or repair. The occupant shall be entitled to a refund or credit from the landlord of any such amounts that have improperly been charged to them.
- (3) For purposes of this subsection, a landlord has constructive notice of a condition if the condition produces an abnormal usage of water and such abnormal usage was known or detected by the landlord or the agent or contractor of the landlord, or would have been known or detected by the landlord or the agent or contractor of the landlord, if submeter readings had been monitored on at least a monthly basis. Any agent or company retained by a landlord to provide submetering services shall promptly notify the landlord and the tenant of any evidence such agent or company becomes aware of regarding abnormal water usage.
- (g) Water usage separately charged to occupants pursuant to this section shall be delivered by the water company to the landlord and such landlord shall (1) be the consumer, as defined in section 16-1 of the general statutes, as amended by this act, (2) for billing purposes, be

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- 116 the customer of record, (3) be responsible for payment of the water 117 company bills, and (4) be subject to any actions of the water company 118 for nonpayment.
 - (h) A landlord may not shut off or refuse water service to an occupant on the basis that the occupant has not paid a separately assessed submetered water usage charge. A water company shall not terminate water service to the building or any part thereof, but may pursue the remedy provided in section 16-262t of the general statutes.
 - (i) A separately assessed charge for submetered water usage shall not be deemed rent within the meaning of section 47a-15 or 47a-15a of the general statutes or subsection (h) of section 47a-1 of the general statutes or any other provision of title 47a of the general statutes. No water usage bill to an occupant subject to submetering may be considered overdue unless it remains unpaid more than thirty-three days after it was mailed to the occupant, or be considered overdue for any period where the occupant is disputing such bill pursuant to subsection (m) of this section. Failure to pay a separately assessed charge for submetered water usage pursuant to a written lease that complies with this section shall constitute a breach of such lease.
 - (j) Each bill for submetered water usage shall clearly set forth all charges and all other relevant information, including, but not limited to, the current and immediately preceding submeter readings and the date of each such reading, the amount of water consumed since the last reading, the charge per unit of water, the total charge, the payment due date and the method for questioning a bill.
 - (k) (1) Prior to implementing a submetering system, a landlord shall file with the Department of Public Utility Control a sworn statement of a plumber licensed in this state that, based on actual knowledge resulting from an examination and inspection of the water distribution system and the testing of each submeter, each submeter measures water delivered exclusively to each separate dwelling unit and no dwelling unit will be submetered for water delivered to a common

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- area, another dwelling unit or any other area not within the exclusive possession and control of the occupants of the dwelling unit; and each submeter in the system meets standards of accuracy for water company meters prescribed by the department pursuant to section 16-259 of the general statutes.
- (2) The landlord shall provide notice by first class mail of such filing to the Office of Consumer Counsel, the water company that provides service to the building and, if any dwelling units that will be submetered are occupied at the time of such filing, to all known adult occupants of such dwelling units. The recipients of the notice may submit comments on the filing to the Department of Public Utility Control for up to thirty days following the date of the filing.
- (3) The Department of Public Utility Control shall, no later than thirty days after the close of the comment period, review the filing and comments for compliance with the provisions of this section. The department, after such review, shall notify, in writing, the landlord, the water company that provides service to the building and any person or entity that has submitted written comments pursuant to this subsection of the determination it has made on the filing. If the department determines that the filing is not in compliance with the provisions of this section, it shall set forth in detail the items that are not in compliance. Upon motion of the landlord or any person that submitted written comments pursuant to this subsection that is aggrieved by the determination made by the department, the department shall conduct a contested case proceeding on such determination, in accordance with chapter 54 of the general statutes. The department shall grant party status to the landlord and any person or entity that submitted written comments pursuant to this subsection and shall give notice of the proceeding to parties to the proceeding.
- (1) The Department of Public Utility Control shall adopt regulations, in accordance with the provisions of chapter 54 of the general statutes, to carry out the purposes of this section. Such regulations shall, at a minimum, (1) establish procedures for instituting, maintaining and

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terminating submetering systems, and (2) ensure that occupants subject to submetering receive consumer protections against the landlord that are at least as extensive as the consumer protections against water companies contained in the general statutes and the regulations of Connecticut state agencies, as from time to time amended.

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- (m) Any occupant of a dwelling unit who disputes the accuracy of a submetered water usage bill, the accurate functioning of a submeter or the landlord's compliance with any regulation, requirement or order of the Department of Public Utility Control or other legal authority governing the provision of water service may file a complaint with said department. The department shall have the same authority to order resolution of a complaint against a landlord, and the landlord and the occupant shall have access to the same procedures, including all rights of appeal, as if the complaint had been filed against a water company. Any party aggrieved by the agency decision may appeal from such decision, in accordance with section 4-183 of the general statutes. Appeals shall be privileged cases to be heard by the court as soon after the return date as is practicable.
- (n) Nothing in this section shall be construed to increase or expand the relationship between the occupant of a dwelling unit that is submetered and a water company, or to prevent the occupant of a submetered dwelling unit from pursuing any other action or remedy at law or equity that the occupant may have against the landlord, the water company or any other person.
- (o) Nothing in this section shall be construed to increase or expand, change, eliminate, reduce or otherwise limit the liabilities or obligations of any water company that are set forth in the general statutes and the regulations of Connecticut state agencies, as from time to time amended, regarding occupants of a submetered building who are receiving water provided to the building by the water company.
- (p) Nothing in this section shall be construed to increase or expand

213 the jurisdiction of the Department of Public Utility Control with 214 respect to the regulation of any municipal water utility or any other 215 waterworks system owned, leased, maintained, operated, managed or 216 controlled by any unit of local government under any general statute

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Sec. 2. Subdivision (10) of subsection (a) of section 16-1 of the general statutes is repealed and the following is substituted in lieu thereof (Effective October 1, 2003):

(10) "Water company" includes every person owning, leasing, maintaining, operating, managing or controlling any pond, lake, reservoir, stream, well or distributing plant or system employed for the purpose of supplying water to fifty or more consumers. A water company does not include homeowners, condominium associations providing water only to their members, homeowners associations providing water to customers at least eighty per cent of whom are members of such associations, a municipal waterworks system established under chapter 102, a district, metropolitan district, municipal district or special services district established under chapter 105, chapter 105a or any other general statute or any public or special act which is authorized to supply water, or any other waterworks system owned, leased, maintained, operated, managed or controlled by any unit of local government under any general statute or any public or special act or a landlord submetering water pursuant to section 1 of this act.

This act shall take effect as follows:	
Section 1	October 1, 2003
Sec. 2	October 1, 2003

GL Joint Favorable Subst.

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